



**IMI ORTON**

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## Quality Policy

GENNAIO 2024	Quality Policy	QA/Process Owner		AD
DATA DATE	DESCRIZIONE DESCRIPTION	PREPARED	CHECKED	APPROVED

# Quality Policy

**Risk Assessment and Quality Policy are considered dynamic and in continuous updating, meeting and documents are revised when necessary (at least once per year).**

ORTON is dedicated to providing superior value, service, and quality to our customers by understanding, meeting and exceeding their requirements, while maintaining compliance to all industry and regulatory requirements.

ORTON is committed to the continual improvement of the Quality Management System.

Quality objectives are established, measured, and communicated throughout the Company.

In keeping this policy, ORTON complies with API Specification Q1 9th Edition, ISO 9001:2015, PED 2014/68/EU, PER Press equip saf reg SI 2016 no. 1105/, SIL IEC 61508 & 61511 and other regulatory and statutory rules as per contractual agreement.

The Quality Policy will be defined, documented, approved, and reviewed by Top Management during Management Review to ensure that:

- a) It is appropriate and sufficiently serves the purpose of the current organization;
- b) It is communicated and understood throughout the organization and throughout all the factories both in Italy and in Saudi;
- c) The policy is effective and has measurable results by using adequate KPIs.

The product and the service must therefore meet a number of requirements:

- Be designed and realized using the most modern techniques, for severe applications which could involve future requirements analyses and statistics;
- be designed and realized by people with appropriate skills and experience;
- be suitable for the defined needs, purposes and use;
- deliver products on time and in compliance with contractual requirements;
- satisfy Suppliers' expectations paying on time and issuing project documents easily readable and clear (in terms of requirements);
- satisfy Employees' expectations paying on time and a comfortable and safe work environment
- satisfy IMI Group (stakeholders)' expectations selling products and services achieving the budget scheduled each year
- comply with applicable standards and specifications;
- comply with the law requirements, rules and regulations;
- be compatible with environmental, health and safety requirements;
- be available at competitive prices which allow the company an adequate margin;
- Identify and evaluate risks and opportunities concerning the process
- Maintaining all the API, ISO, PED, PER, TSG, CU TR, UL certifications and AOC/CLIENT plant approvals

A.D. / Top IMI Group Managers (Critical Eng. Division) undertake to:

- establish, communicate, explain and implement policies on quality, ethics and codes of conduct without neglecting anything relating to safety on the workplace or of the environment;
- check regularly, at the time of the review or of meetings, that the quality policy is planned, suitable and effective for pursuing corporate objectives, including the quality objectives;

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- update the quality policy, communicate and check regularly that all involved parties with the codes of ethics and the group policy entitled “IMI Way Responsible Business”;
- implement whistleblowing procedures for individual warning;
- ensure that the resources are adequate, and ensure that responsibilities are defined and communicated within the organization;
- provide a general summary of the company’s progress in order to set and re-examine the quality objectives making available suitable resources and equipment;
- Diffuse Policy and Targets to involved parties.

This quality policy aims to achieve the following objectives fixed after staff meeting (October 2023) and during management review meeting 26/01/2024:

- to monitor and improve product and service quality by measuring and constantly reducing, eliminating and preventing non-conformities;
- to use the most appropriate technologies and resources, both internal and external;
- to improve the best available technologies for the green market, as hydrogen services
- to improve the best process to manage and increase AFS market (manage of components/ service)
- to update and improve its own technical production activities and at the same time those of its suppliers;
- to pursue and achieve the ongoing satisfaction of the Client, both internal and external;
- to pursue continuous improvement at all levels of the company aimed at satisfying the product requirements and at the ongoing improvement of the quality management system’s effectiveness.
- The organization confirms Ziggurat & Reinventing Orton in order to improve the work environment and obtain new ideas for improvement directly from people from all processes.
- Become global first player in designing and manufacturing valves for liquid hydrogen, CCUS and Industrial Gas Application
- Invest in talent, employees training, development and coaching
- Dedicate resources to improve inclusion within the company. Improve Diversity rate.
- Keep employees and sales agent trained and aware of Bribery and Corruption ( 231 laws, IMI Way, etc.)

Top Management has documented by signature, its approval of the Quality Policy.

At least once a year (“dynamic document”), the Top Management / Manager Representative organizes an management review meeting with all the functions in charge to evaluate the KPI and Policy validity.

Mission: At Piacenza Plant all butterfly and ball valves will be produced.

At S. Nicolò Plant only the monogrammed ball valves will be produced, along with the valves subject to a specific plant’s qualification/approval, qualification improvement of Piacenza plant by new application of product API specifications.

Maintain the extra Europe raw material purchase (defined due to the energy price increase defined in 2023) at the level of 50% from BCC with particular attention with quality requirements.

-CU TR Recertification with new applicant (only certification)

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Vision:

- Continue the collaboration with IMI SAUDI Industry, in order to maintain the qualification and license achieved and support them in the operational, management on order received.
- Improving markets such us Hydrogen, LNG & Industrial Gas
- In addition to the new construction and AFM, Orton will take care also about service upgrade (replace valve on site replace valves on site with new valves (not partial spare parts) that better meet the needs of the customer after analysis by our technical-commercial
- Become a leading reference point in the Energy sector for knowledge and expertise in the realization of valves in Italy. #ValveUniversity
- make safe and reliable valves, offering innovative services through the latest technologies. Customers are partners, sharing with us their common growth objectives.

  
Francesco Bracchi

Piacenza, 29/01/2024